

SuperMate – Fee free period promo FAQ

Q: What happens to my billing cycle after 30 June 2022?

At the conclusion of the fee free period you will revert to standard SuperMate rates and will be invoiced monthly in arrears.

Standard rates

Without data feeds: \$60 per fund/per annum

With data feeds: \$120 per fund/per annum

Q: I have some funds that require data feeds whilst others don't. What do I do?

The fee free period applies to funds without data feeds. For funds that require data feeds you will be charged \$60 per fund per annum. That's a saving of 50%.

Q: I'm an existing SuperMate client. Do I get a fee free period?

No. The fee free period is only available to new firms switching to SuperMate before 31 December 2021.

Q: I want to move to the next generation of SuperMate from the launch date (1 February 2022). How much will I pay?

\$120 per fund per annum, invoiced on a monthly basis in arrears.

Q: How much will new clients pay for the next generation of SuperMate pay from launch date?

\$150 per fund per annum, introductory offer.

Q: Will I have access to the same support and training as regular SuperMate clients?

Absolutely, our team will work hard to bring you up to speed on the software. This will allow you time to wrap up your current year lodgment program and allow our team time to migrate your funds across to SuperMate.

Professional staff members of your firm will also have access to technical education through free client webinars, provided by some of Australia's most renowned SMSF specialists, which include CPD points and training materials.

Q: Do I still get access to my data on SuperMate during the migration period?

Yes. Our goal is to make the migration as seamless as possible. You can finalise the 2021 year as you normally would with your current provider. Once you have completed the year, we can migrate funds onto SuperMate. Save money through deactivating them on the old platform.